#### **SYLLABUS**

# Creative Thinking in Music

School of Music | University of Florida MUE 6399 | Spring A 2022 | 3 credits January 3 (Mon)—February 23 (Wed)

Class	Professor	EMAIL	
30261	Dr. Peter Webster	peterwebster@ufl.edu	
30267	Dr. Dale Bazan	dbazan@ufl.edu	
30262	Dr. Barry Hartz	barry.hartz@ufl.edu	
30264	Dr. Liz Schultz	schultz.e@ufl.edu	
30265	Dr. Rick Webb	richardwebb@ufl.edu	
30263	Dr. Keith Thompson	keiththompson@ufl.edu	
30266	Dr. Megan Sheridan	msheridan@arts.ufl.edu	

# **COURSE DESCRIPTION**

This course is an introduction to the study of musical creativity through an examination of the literature in and outside of music, with an emphasis on the process itself and its role in music teaching and learning. The class, situated within the disciplines of music education, music cognition, and cognitive science, will explore how the mind works with musical material to produce creative results. Students will be involved in many hands-on activities to explore the creative process and derive applications to K-12 music education and beyond.

### **OFFICE HOURS**

There are no specific office hours for this course as the instructor may be contacted at any time through the course website or via email. Emails will be responded to within 24 hours during the week and 48 hours on the weekend. If a phone or video chat consultation is desired, those may be arranged directly with the instructor.

# REQUIRED TEXT

Sawyer, K. (2012). *Explaining creativity* (2nd ed). Oxford University Press. ISBN-13: 9780199737574

### ADDITIONAL RESOURCES

Students should use Microsoft Word for text-based assignments in this course. A free copy
of Office 365 can be downloaded at <a href="https://it.ufl.edu/services/gatorcloud-microsoft-officeonline">https://it.ufl.edu/services/gatorcloud-microsoft-officeonline</a>.

- Students are also provided with a Google G Suite account <a href="https://cloud.it.ufl.edu/collaboration-tools/g-suite/">https://cloud.it.ufl.edu/collaboration-tools/g-suite/</a>. This might be useful in this course, especially for using Google Drive to store video and audio files you create during the class.
- Additional readings and resources may be accessed through the Canvas e-learning system: http://ufl.instructure.com

#### COURSE GOALS/LEARNING OUTCOMES

Through full participation in this course, the graduate music education student will:

- review the general history of the concept of "creativity" from antiquity to contemporary approaches
- understand how music teaching and learning pedagogies relate to general theories of creativity, including the four c's (trajectory), five a's (dynamic system), four p's (how creativity is studied) and how these relate to notions of divergent/convergent thinking, the notion of "flow," zone of proximal development, and the systems approach (person, field, domain) that explain how creative work is recognized/endured
- define creative thinking in music and discuss the place in society, education, and individual achievement for creative work.
- examine the (a) traditional, individualist approach to the study of this topic, including attention to personal attributes and patterns of process, and (b) social context approaches that favor a more collaborative view.
- review the music literature from the perspective of the four fundamental creative musical experiences (MEs)<sup>1</sup>: composition/arranging, improvisation, the creative performance of other's music, and creative music listening.
- design and enact a personal creative musicianship development plan.
- develop a unit plan for a specific music class, ensemble, or other setting that engages students in creative musicking.
- acquire knowledge, attitudes, skills, and overall dispositions that identify one as a creative music teacher, one that expects his or her students to think creatively in music.
- understand best practices for assessing creative thinking in music

### **COURSE POLICIES**

# WORKLOAD AND ASSIGNMENTS

This graduate course requires considerable reading, along with discriminating reflection, writing, and discussion. Be prepared to devote the time necessary to be successful. The compressed format of this online course will require 15-18 hours of work per week to meet course expectations. *Late work will not be accepted unless prior arrangements have been with your instructor*.

<sup>&</sup>lt;sup>1</sup> Though out the course materials, we refer to "(MEs)" – short for musical experiences.

#### EMAIL

Your UFL email account is the official email address used by the University, where official correspondence is sent. Important communication regarding this course may take place using your UF email address and/or the Canvas messaging system. All students need to regularly check both at least once per day. Make checking them part of your daily routine. Likewise, unless there are extenuating circumstances, when you send your instructor an email or Canvas message during the week (M-F) you can expect a reply within 24 hours. Instructors will reply on weekends as they are able.

#### COURSE TECHNOLOGY

Students taking this course must have access to the following equipment and software:

- A recent computer running a current version of the operating system (no later than two years old). Computer should have sufficient RAM (8GB or more) and a large hard drive (128GB or larger).
- 1366 x 768 or higher resolution monitor
- Speakers and headphones/earbuds
- Webcam (can be integrated with your computer or laptop)
- High speed Internet connection

# ASSIGNMENTS

Please see the course site in Canvas for complete details of each week's activities and the assignment due dates. All assignments are due on the date specified. Grades on late assignments will be lowered by 10% for each day they are late. No credit will be given for assignments received later than two weeks following the due date. An exception to this policy is if the student is personally ill (doctor's excuse required) or has a death in his/her immediate family. The student should contact the instructor immediately upon his/her return to make arrangements to complete missed assignments at the earliest possible date.

### **SPECIAL MODULE 1 ACTIVITIES**

- Introduce yourself Using the Discussion Board for Introductions
- Meet with your instructor to get acquainted

#### READING ACCOUNTABILITY

#### Ouizzes

Weekly quizzes will cover the content of the readings from the Sawyer text (unless otherwise indicated). Each quiz will be worth 15 points and comprised of multiple choice, true/false, and matching questions. They will be "open-book," however you will only have 30 minutes to complete each quiz, so you need to be very familiar with the material prior to beginning the quiz.

# • Reading Discussion Boards

Each week, you will read a featured article and each student in a section will participate in a discussion board that contains a major post and one reaction post of a colleague

# • Article Reflections

Each week you will choose one article to read among several available options. After reading it you will complete and submit a mini-reflection on the article. Each mini-reflection will include: (a) a reference for the article using proper APA formatting; (b) a summary of the primary premise of the article, in one or two complete sentences; and (c) a bullet point list of three of "take-aways" or points you found interesting in the article. Use a single, complete sentence for each bullet point.

#### **GUEST REACTION REPORTS**

During the class, we will host 5 guest speakers who are experts in one or more areas of creative thinking in music. These will be *live* sessions held in Zoom where each speaker will give a presentation and then engage with us in a period of questions and answers, and other discussion of their topic. You are HIGHLY encouraged to attend each session live, but if you are unable to do so the sessions will be recorded and made available for later viewing. For each speaker, you are asked to provide a 2-3 page (double-spaced, APA style) paper that will consist of a summary of the content of their presentation (about 1 page) and your reaction to and reflections on it (1-2 pages). In your reaction/reflection think about what you learned and consider how it may be applicable to (a) your understanding of creative thinking in music in general, (b) your understanding of the specific topic, (c) your personal musicianship, (d) your pedagogical knowledge of how to engage students in creative musicking, and (e) any other observations/reactions you have.

## YOU AND MES

MEs are (creative) musical experiences. We will devote one module to each of these creative musical experiences: (a) improvisation, (b) composition, (c) the creative performance of others music, and (d) music listening. In addition to readings, videos, and guest speakers related to each ME, you will experientially explore the ME that is the focus of the module. Further details about these assignments can be found in Canvas.

#### TWO TERM PROJECTS

#### 1. Creative Musicianship Development Project

Researchers have found that one reason why music teachers don't include content and experiences designed to develop students' creative musicianship in classes is because they never had the opportunity to experience and grow in those areas themselves. The purpose of this project is for each graduate music education student to (a) choose one area of creative musicianship – improvisation, composition/arranging, creative listening, or creative performance

of others' music, (b) design a personalized creative musicianship development plan to learn and grow in that area, (c) implement the plan over a period of four weeks, documenting experiences in a journal and other ways appropriate to their particular project, and (d) present their project in a video presentation to the class. See the guide for this project in Canvas.

#### 2. Creative Musicking Curriculum Project

Throughout this course you will be developing theoretical, applied, and pedagogical understandings about creative thinking in music. The purpose of this project is for you to synthesize this learning and develop a unit plan for a specific music class, ensemble, or other setting that engages students in creative musicking.<sup>2</sup>

Small, C. (1999). Musicking—The meanings of performing and listening. A lecture. *Music Education Research*, *1*(1), 9–22. <a href="https://doi.org/10.1080/1461380990010102">https://doi.org/10.1080/1461380990010102</a>

<sup>&</sup>lt;sup>2</sup> "The essence of music lies not in musical works but in taking part in performance, in social action. Music is thus not so much a noun as a verb, 'to music'. To music is to take part in any capacity in a musical performance, and the meaning of musicking lies in the relationships that are established between the participants by the performance. Musicking is part of that iconic, gestural process of giving and receiving information about relationships which unites the living world, and it is in fact a ritual by means of which the participants not only learn about, but directly experience, their concepts of how they relate, and how they ought to relate, to other human beings and to the rest of the world. These ideal relationships are often extremely complex, too complex to be articulated in words, but they are articulated effortlessly by the musical performance, enabling the participants to explore, affirm and celebrate them. Musicking is thus as central in importance to our humanness as is taking part in speech acts, and all normally endowed human beings are born capable of taking part in it, not just of understanding the gestures but of making their own."

# **COURSE ASSESSMENTS**

Ітем	Where	PERCENTAGE OF FINAL GRADE
<ul> <li>Module 1 Activities</li> <li>Watch the welcome video in the <i>Start Here</i> section of the Canvas course site.</li> <li>Schedule and complete a video chat with your instructor</li> <li>Introduce yourself via a Discussion Board</li> </ul>	Module 1	1
Reading Accountability     Quizzes – primarily on readings from Sawyer     Discussion Boards – a collaborative reading process and assessment     Article reflection on weekly article chosen by the student	Modules 1-8	Quizzes 10 Discussion Boards 6 Reflections 12
(Reflections on Guest Speakers)	Modules 3-7	11
You and MEs	Modules 4-7	30
Creative Musicianship Development Project	Modules 1, 3-8	18
Creative Musicking Curriculum Project	Modules 3, 5-8	12

Grading Scale		
100-93	A	
93-90	A-	
90-87	B+	
87-83	В	
83-80	B-	
80-77	C+	
77-73	С	
73-70	C-	
70-67	D+	
67-63	D	
63-60	D-	
60 & below	F	

#### **COURSE OUTLINE**

Please see the course site in Canvas for complete details of each week's activities and assignments. All due dates and times for assignments can be viewed on the Syllabus page of the course site.

# Module 1: First Steps (Jan 3-9, 2022)

**Read**: Read these texts and complete the reading accountability associated with them.

Quiz based on the following:

- Sawyer, Chapter 1 (Introduction), pp. 3-14.
- Sawyer, Chapter 2 (Conceptions of Creativity), pp. 15-34

#### Discussion Board

• Hickey, M., & Webster, P. (2001). Creative thinking in music. *Music Educators Journal*, 88(1), 19–23. https://doi.org/10.2307/3399772

# Choose One (Mini-Reflection)

- Campbell, P. S. (1990). Crosscultural perspectives of musical creativity. *Music Educators Journal*, 76(9), 43–46. https://doi.org/10.2307/3401077
- Gruenhagen, L. M. (2017). Developing musical creativity through reflective and collaborative practices. *Music Educators Journal*, *103*(3), 40–45. https://doi.org/10.1177/0027432116685158
- Robinson, N. G., Bell, C. L., & Pogonowski, L. (2011). The creative music strategy: A seven-step instructional model. *Music Educators Journal*, 97(3), 50–55. https://doi.org/10.1177/0027432110395945

#### Watch: Watch these videos

- Introduction to Creative Thinking in Music (in the *Start Here* section of the Canvas course site)
- Module 1 Overview
- Alike

# **Module 2: Creative Thinking in Music–An Overview (Jan 10-16, 2022)**

**Read**: Read these texts and complete the reading accountability associated with them.

### *Quiz based on the following:*

• Sawyer, Chapter 3 (Defining Creativity Through Assessment), pp. 37-62

• Sawyer, Chapter 18 (Music), pp. 337-356

#### Discussion Board

• Woody, R. H. (2012). Playing by ear: Foundation or frill? *Music Educators Journal*, *99*(2), 82–88. https://doi.org/10.1177/0027432112459199

# Choose One (Mini-Reflection)

- Dalby, B. (1999). Teaching audiation in instrumental classes. *Music Educators Journal*, 85(6), 22–46. https://doi.org/10.2307/3399517
- Liperote, K. A. (2006). Audiation for beginning instrumentalists: Listen, speak, read, write. *Music Educators Journal*, *93*(1), 46–52. https://doi.org/10.1177/002743210609300123
- Maerker Garner, A. (2009). Singing and moving: Teaching strategies for audiation in children. *Music Educators Journal*, *95*(4), 46–50. https://doi.org/10.1177/0027432109335550

#### Watch:

- Music as Language (Victor Wooten)
- Elizabeth Waters: The Left Brain vs Right Brain Myth

# Module 3: The Creative Personality (Jan 17-23, 2022)

# Dr. Peter Webster Wednesday, January 19<sup>th</sup> – 7:00-8:30 PM EDT via Zoom

**Read**: Read these texts and complete the reading accountability associated with them.

Quiz based on the following:

• Sawyer, Chapter 4 (The Creative Personality), pp. 63-85.

Featured article by speaker

• Webster, P. (2016). Assessment of creative potential in music. In The Oxford Handbook of Assessment Policy and Practice in Music Education, Volume 1.

#### Discussion Board

• Menard, E. (2013). Creative thinking in music: Developing a model for meaningful learning in middle school general music. *Music Educators Journal*, 100(2), 61–67. https://doi.org/10.1177/0027432113500674

# Choose One (Mini-Reflection)

• Isbell, D. S., & Stanley, A. M. (2018). Code-switching musicians: An exploratory study. *Music Education Research*, 20(2), 145–162. https://doi.org/10.1080/14613808.2016.1238061 (if you didn't read it last week)

- Coss, R. G. (2019). Student-centered strategies for implementing exploration into the music classroom. *General Music Today*, *33*(1), 29–37. https://doi.org/10.1177/1048371319840654
- Kladder, J. R. (2020). Learner-centered teaching: Alternatives to the established norm. In D. A. Williams & J. R. Kladder (Eds.), The learner-centered music classroom: Models and possibilities (pp. 1-17). Routledge. This <a href="mailto:entire eBook">entire eBook</a> is available through the UF library.

- Sir Ken Robinson: Do Schools Kill Creativity?
- David Kelley: How to Build Your Creative Confidence

# Module 4: A Closer Look at Music Improvisation (Jan 24-30, 2022)

Guest Speaker: Dr. Christopher Azzara Wednesday, January 26, 7:00-8:30 PM via Zoom

**<u>Read</u>**: Read these texts and complete the reading accountability associated with them.

Quiz based on the following:

• Sawyer, Chapter 5 (The Creative Process, Part 1), pp. 87-105

# Featured writings by speaker

- Azzara, C. (2008). Improvisation and choral musicianship. In M. Holt & J. Jordan (Eds.), "The school choral program: Philosophy, planning, organization, and teaching." Chicago: G.I.A. Press, Inc.
- Azzara, C. (2015). Improvisation and composition: Developing musicianship in instrumental music. In S. Burton & A. Snell (Eds.), "Engaging musical practices: A Sourcebook for instrumental music." Lanham, MD: Rowman & Littlefield Publish Group, Inc.

#### Discussion Board

 Norgaard, M. (2017). Developing musical creativity through improvisation in the large performance classroom. Music Educators Journal, 103(3), 34–39. https://doi.org/10.1177/0027432116687025

### Choose One (Mini-Reflection)

• Beckstead, D. (2013). Improvisation: Thinking and playing music. Music Educators Journal, 99(3), 69–74. https://doi.org/10.1177/0027432112467822

- Gruenhagen, L. M., & Whitcomb, R. (2014). Improvisational practices in elementary general music classrooms. Journal of Research in Music Education, 61(4), 379–395. https://doi.org/10.1177/0022429413508586
- Freer, P. K. (2010). Choral improvisation: Tensions and resolutions. Choral Journal, 51(5), 18–41.

- Chris Azzara TED talk
- Charles Limb: Your Brain on Improv

# Module 5: A Closer Look at Music Composition (Jan 31 – Feb 6, 2022)

Guest Speaker: Dr. Michelle Kaschub Wednesday, February 2, 2020, 7:00-8:30 PM EST via Zoom

**Read**: Read these texts and complete the reading accountability associated with them.

Quiz based on the following:

• Sawyer, Chapter 6 (The Creative Process, Part 2), pp. 107-127

Featured Article by Our Special Guest Speaker

• Kaschub, M., & Smith, J. P. (2016). The big picture: Developing musical capacities. Music Educators Journal, 102(3), 33-40.

# Discussion Board

 Randles, C., & Sullivan, M. (2013). How composers approach teaching composition: Strategies for music teachers. *Music Educators Journal*, 99(3), 51–57. https://doi.org/10.1177/0027432112471398

# Choose One (Mini-Reflection)

- Deutsch, D. (2016). Authentic assessment in music composition: Feedback that facilitates creativity. *Music Educators Journal*, *102*(3), 53–59. https://doi.org/10.1177/0027432115621608
- Kratus, J. (2016). Songwriting: A new direction for secondary music education. *Music Educators Journal*, 102(3), 60–65. https://doi.org/10.1177/0027432115620660
- Stringham, D. A. (2016). Creating compositional community in your classroom. *Music Educators Journal*, 102(3), 46–52. https://doi.org/10.1177/0027432115621953
- Wilson, D. (2001). Guidelines for coaching student composers. *Music Educators Journal*, 88(1), 28. https://doi.org/10.2307/3399774

- Brandon Rodriguez: The Power of Creative Constraints
- Ben Folds Composes a Song LIVE for Orchestra in Only 10 Minutes
- Pierre Barreau: How AI Could Compose a Personal Soundtrack to Your Life

# Module 6: A Closer Look at the Creative Performance of Others' Music (Feb 7—13, 2022)

Guest Speaker: Dr. Robert Woody Wednesday, February 9, 2020, 7:00-8:30 PM via Zoom

**<u>Read</u>**: Read these texts and complete the reading accountability associated with them.

*Quiz based on the following:* 

• Sawyer, Chapter 7 (The Creative Process, Part 3), pp. 129-142

Featured Articles for Our Special Guest Speaker.

- Woody, R. H. (2019). Expressivity in music. In, R. H. Woody, Becoming a real musician: Inspiration and guidance for teachers and parents of musical kids (pp. 77-95). Rowman & Littlefield.
- Strand, K., & Brenner, B. (2017). Learning to be creatively expressive performers. Music Educators Journal, 103(3), 21–26. https://doi.org/10.1177/0027432116685858

#### Discussion Board

• Morrison, S. & Demorest, S. (2012). Once from the top: Reframing the role of the conductor in ensemble teaching. In G. McPherson & G. Welch (eds.) Oxford Handbook of Music Education, volume 1 (826-843). New York, NY: Oxford University Press.

# Choose One (Mini-Reflection)

- Gamso, N. M. (2011). An aural learning project: Assimilating jazz education methods for traditional applied pedagogy. *Music Educators Journal*, 98(2), 61–67. https://doi.org/10.1177/0027432111423977
- Koops, L. H., Hankins, E. A., Scalise, D., & Schatt, M. D. (2014). Rock orchestra alumni reflections on the impact of participation in *The Lakewood Project. Research Studies in Music Education*, *36*(2), 147–164. https://doi.org/10.1177/1321103X14537432
- Thibeault, M. D. (2015). Music education for all through participatory ensembles. *Music Educators Journal*, 102(2), 54–61. https://doi.org/10.1177/0027432115610170
- Weidner, B. N. (2020). A grounded theory of musical independence in the concert band. *Journal of Research in Music Education*, 68(1), 53–77. https://doi.org/10.1177/0022429419897616

- Daniel Levitin: It's All in the Timing: How Musicians Communicate Emotion (Parts 1 & 2)
- Flash Mob Ode an die Freude

# Module 7: A Closer Look at Creative Listening (Feb 14—20, 2022)

Guest Speaker: Dr. Jody Kerchner Wednesday, February 16, 2022, 7:00-830 PM via Zoom

**<u>Read</u>**: Read these texts and complete the reading accountability associated with them.

Quiz based on the following:

- Sawyer, Chapter 11 (The Sociology of Creativity), pp. 211-229.
- Sawyer, Chapter 21 (Education and Creativity), pp. 389-404.

# Featured Article by Our Special Guest Speaker.

• Kerchner, J. L. (2000). Children's verbal, visual, and kinesthetic responses: Insight into their music listening experience. Bulletin of the Council for Research in Music Education, 31-50.

#### Discussion Board

• Kratus, J. (2017). Music listening is creative. *Music Educators Journal*, *103*(3), 46–51. https://doi.org/10.1177/0027432116686843

### Choose One (Mini-Reflection)

- Dunn, R. E. (1997). Creative thinking and music listening. *Research Studies in Music Education*, 8(1), 42–55. https://doi.org/10.1177/1321103X9700800105
- Kerchner, J. L. (1996). Creative music listening. *General Music Today*, 10(1), 28–30. https://doi.org/10.1177/104837139601000109
- Peterson, E. M. (2006). Creativity in music listening. *Arts Education Policy Review*, 107(3), 15–21. https://doi.org/10.3200/aepr.107.3.15-21

#### Watch: Watch these videos

• Evelyn Glennie: How to Truly Listen

# Module 8: Coda (Feb 21—23, 2022)

**Read**: Read these texts and complete the reading accountability associated with them.

Quiz based on the following:

- Sawyer, Chapter 22 (How to Be More Creative), pp. 405-426.
- Sawyer, Chapter 23 (Conclusion: The Future of Creativity), pp. 427-433.

# **Watch**: Watch these videos

• Module 8 Overview

### **UF POLICIES**

#### University Policy on Accessibility

Students with disabilities who experience learning barriers and would like to request academic accommodations should connect with the Disability Resource Center (DRC) by visiting <a href="https://disability.ufl.edu/students/get-started/">https://disability.ufl.edu/students/get-started/</a>. It is important for students to share their accommodation letter with their instructor and discuss their access needs, as early as possible in the semester.

#### University Academic Honor Policy

UF students are bound by The Honor Pledge which states, "We, the members of the University of Florida community, pledge to hold ourselves and our peers to the highest standards of honor and integrity by abiding by the Honor Code. On all work submitted for credit by students at the University of Florida, the following pledge is either required or implied: "On my honor, I have neither given nor received unauthorized aid in doing this assignment." The Honor Code (<a href="https://sccr.dso.ufl.edu/process/student-conduct-code/">https://sccr.dso.ufl.edu/process/student-conduct-code/</a>) specifies a number of behaviors that are in violation of this code and the possible sanctions. Furthermore, you are obligated to report any condition that facilitates academic misconduct to appropriate personnel. If you have any questions or concerns, please consult with the instructor of this class.

### HEALTH AND WELLNESS RESOURCES

- U Matter, We Care: If you or a friend is in distress, please contact umatter@ufl.edu or 352392-1575 so that a team member can reach out to the student.
- Counseling and Wellness Center http://www.counseling.ufl.edu/cwc/Default.aspx, 352-392-1575; and the University Police Department: 352-392-1111 or 9-1-1 for emergencies.
- Sexual Assault Recovery Services (SARS) Student Health Care Center, 352-392-1161
- University Police Department
   352-392-1111 (or 9-1-1 for emergencies) <a href="http://www.police.ufl.edu/">http://www.police.ufl.edu/</a>

#### **COURSE EVALUATION PROCESS**

Students are expected to provide professional and respectful feedback on the quality of instruction in this course by completing course evaluations online via GatorEvals. Guidance on how to give feedback in a professional and respectful manner is available at https://gatorevals.aa.ufl.edu/students/. Students will be notified when the evaluation period opens, and can complete evaluations through the email they receive from GatorEvals, in their Canvas course menu under GatorEvals, or via <a href="https://ufl.bluera.com/ufl/">https://ufl.bluera.com/ufl/</a>. Summaries of course evaluation results are available to students at <a href="https://gatorevals.aa.ufl.edu/public-results/">https://gatorevals.aa.ufl.edu/public-results/</a>

### *NETIQUETTE*

Online etiquette, or *netiquette*, refers to the fact that because the body language, tone of voice, and instantaneous listener feedback cues found in face-to-face classrooms are often absent in

online courses, certain considerations are important to keep in mind when interacting with fellow students and professors.

### GENERAL NETIQUETTE GUIDELINES

When communicating online, you should always:

- Treat the professor with respect, including when using email or any other online communication.
- Always use your professors' proper title: Dr. or Professor. Unless specifically invited, don't refer to them by first name.
- Use clear and concise language.
- Remember that all college level communication should have correct spelling and grammar. Avoid slang terms such as "wassup?" and texting abbreviations such as "u" instead of "you."
- Avoid using the caps lock feature AS IT CAN BE INTERPRETED AS YELLING!
- Be cautious when using humor or sarcasm as tone is sometimes lost in an email or discussion post and your message might be taken seriously or offensively.

#### EMAIL NETIQUETTE

When you send an email or Canvas message to your instructor or classmates, you should:

- Use a descriptive subject line.
- Be brief.
- Avoid attachments unless you are sure your recipients can open them.
- Sign your message with your name.
- Think before you send the e-mail to more than one person. Does everyone really need to see your message?
- Be sure you REALLY want everyone to receive your response when you click, "reply all." Be sure that a message's author intended for the information to be passed along before you click the "forward" button.

#### **DISCUSSION FORUM NETIQUETTE**

When posting in the Discussion Forum in your online class, you should:

- Make posts that are on topic and within the scope of the course material.
- Take your posts seriously and review and edit your posts before sending.
- Always give proper credit when referencing or quoting another source.
- Read all messages in a thread before replying. Not repeat someone else's post without adding something of your own to it.
- Avoid short, generic replies such as, "I agree." You should include why you agree or add to the previous point
- Always be respectful of others' opinions even when they differ from your own.
- When you disagree with someone, you should express your differing opinion in a respectful, non-critical way.
- Do not make personal or insulting remarks.
- Be open-minded.